

Calne Community Area Status Report

July 2021

Background and context

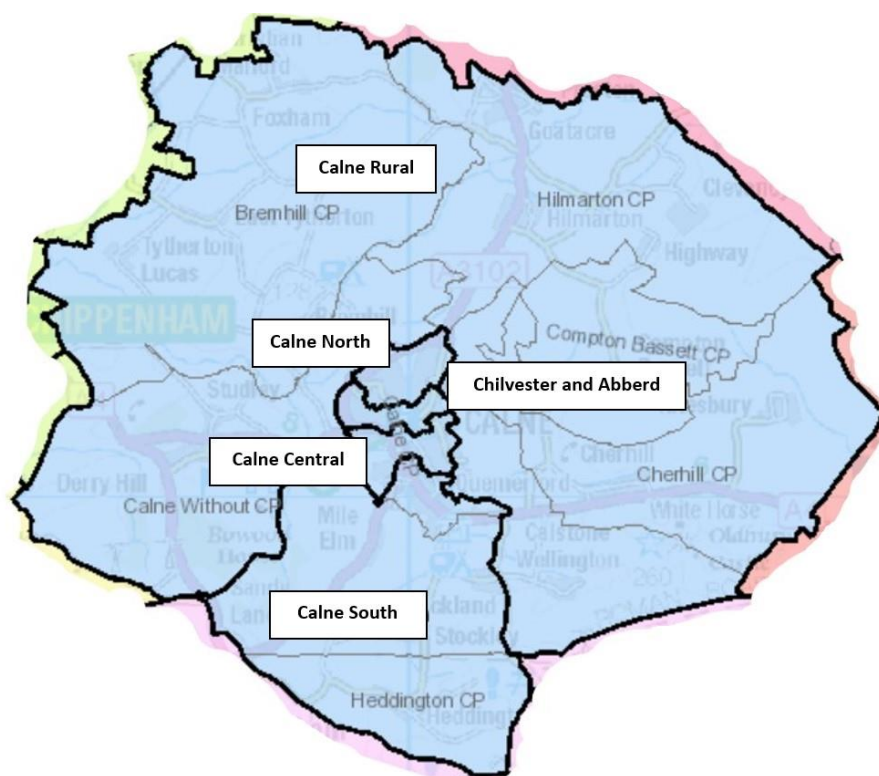
The aim of this document is to enable the Calne Area Board and its partners to gain a fuller understanding of the issues and needs existing in the community area and ways we can collaborate with local businesses, organisations, community groups and individuals to support a response to those concerns, including managing a recovery from issues arising from COVID-19.

The Calne community area has seen an incredible response to the pandemic with volunteers leading the response and strategic partners working collaboratively to support the community.

As we look ahead, this document provides a summary of information that can help inform the local community response. It brings together differing data and information sources from across the community area that will help us to understand the state of our community and some of the impact of COVID-19. It also highlights communities that may have been disproportionately affected by the pandemic and it considers how the actions, projects and plans that are emerging will be collated and supported.

Over time this document will need to be updated in response to changes, new information and actions undertaken. Whilst the impact of COVID-19 in some areas is considerable, it is recognised that many of the issues identified in this report were existing ones.

The Calne area is mainly rural. Many people living in the community area have links to Swindon, Chippenham and Devizes in terms of employment, education, leisure facilities, shopping and other services. The Calne community area consists of the 7 parishes of Bremhill, Calne, Calne Without, Cherhill, Compton Bassett, Heddington and Hilmarton.



Everyone in the community area has the same opportunity to engage with this work and the consultation that has begun will continue to ensure that the report and its subsequent updates will be as inclusive as possible.

Whilst it is natural to focus on the issues where improvement is required, it is important to recognise and build on the positives that have arisen during the pandemic. These include closer working between organisations, increased community cohesion, new volunteers and the wider use of the internet and social media.

Specific thanks to:

Katy Brown – Local Area Co-ordinator

Danielle Blake – The Rise Trust

Peter Dunford – Wiltshire Council

Mark Edwards – Calne Town Council

Diane Gooch – Local volunteer (Older People and Carers Champion)

Alison Ingram – Calne Health and Wellbeing (Social Care) Forum – Chair

Jason Tudor – Kingsbury Green Academy

Community data and information

There are multiple sources of data that provide an excellent overview of the current situation within our community. This is being collected on an ongoing basis from a range of sources (qualitative and quantitative) to provide an overview of the current situation within our community.

Combined with the outcomes of local and regional discussions on the impact of COVID-19 this will help to inform the area board of the key issues emerging and where resources should be focussed.

- Some sources and links to data and information:

Link or source	Organisation	Description
Home (citizensadvicewiltshire.org.uk)	Wiltshire Citizens Advice	A variety of statistics including latest trends in issues people are facing, advice and who is impacted more
Covid 19 Enquiry Areas Published 10052021	Wiltshire Citizens Advice	Latest Covid-19 intel report for Wiltshire May 2021
Wiltshire Mental Health Open Forum Healthwatch Wiltshire	Healthwatch	Full of resources and links including Mental health resource list.
Young Minds - children and young people's mental health charity	Young Minds	Survey with young people returning to school during COVID
Wiltshire Intelligence - Bringing Evidence Together	Wiltshire Intelligence	Community area profiles, JSNA data and other local information
https://www.wiltshireintelligence.org.uk/community-area/calne/	Wiltshire Intelligence	Calne specific JSNA data

Recovery JSNA Wiltshire Intelligence	Wiltshire Intelligence	Latest local statistics and information as a result of COVID-19.
Library Wiltshire Intelligence	Wiltshire Intelligence	Research reports, health needs assessments, survey results, other local intelligence outputs
Home - Office for National Statistics (ons.gov.uk)	Office for National Statistics	Latest business and economy data
newstatesman.com childhood-obesity-coronavirus-inequality-social-poverty-austerity	New Statesman 05/06/2020	Article re. Rise in Childhood obesity & link to inequality
https://www.gov.uk/government/publications/covid-19-review-of-disparities-in-risks-and-outcomes	Gov.uk	Review into how different factors have affected COVID-19 risk and outcomes.
COVID19 support group survey – (June 2020)	Wiltshire Council	Snapshot of views of local support groups
Youth Recovery Plan - CEM report	Calne Area Board 8/12/20	Community Discussion report (item 5)
Calne Air Quality Action Plan	Calne AQ Management Group	Response/update to the declaration of AQM area 2018/19

- CEM updates and Community Discussions at the Calne area board meetings on 15th September 2020, 8th December 2020 and 09th March 2021.
- The following groups and reports have also helped input into this report
 - Calne Health and Wellbeing Group (Calne Health & Social Care Forum)
 - Calne Community Area Mutual Aid Covid response volunteers
 - Calne Children's Centre
 - Calne Town and Parish Councils
 - Rise Youth Trust
 - Calne Area Local Youth Forum
 - Health and Wellbeing Community Area Status Report: Calne Community Area
 - Sport and Physical Activity priorities (Covid-19 Response)
 - Calne Health and Social Care Forum – Well-Being Survey for Over 65's living in the Calne Community Area.
 - Calne Air Quality Management Area – Action plan

Context for this report

It is important to read this report with the following in mind:

- The process of identifying and agreeing the key concerns is not an exact science and both statistical and anecdotal evidence can be misleading. No two people will completely agree on what should be included so trends, commonality and correlation have been looked at when deciding what to include. This report should therefore be viewed as an informed indicator to the state of the Calne Community Area.

- The Calne Community area is an excellent place to live and work. The JSNA data indicates that the area performs well in Wiltshire. However, the remit of this report does not include capturing these examples and the focus is upon those issues identified by the community as being the most important to focus on.
- Some of the areas highlighted from the JSNA data where the Calne Community area seems to not be doing so well will need looking at in the context of when and how it was collected.
- The variance between JSNA data in all community areas may not always be of any great significance. Wiltshire is also a great county to live in and sometimes we are comparing good with excellent
- Further investigation will be required with some of the data as it may not tell the whole story. E.g. who particularly is being affected? Are there differences between local communities and minority groups? Is the issue located in a specific geographical area? Equally in some cases the most recent data available is a few years old and the situation may have altered.

Where were we? The focus prior to COVID-19

In the early weeks and months of 2020, the Calne Area Board was actively involved in developing approaches to working in partnership with other organisations, local groups and individuals with a view to addressing local issues of concern:

- Working with local environment groups to support eco-friendly projects and initiatives.
- Working with the Health and Social Care Forum, discussing and developing projects to address local issues, particularly relating to older and vulnerable people.
- Developing youth provision in the community area, in partnership with the Rise Trust and the Town Council.
- Ongoing focus on transport schemes via the Community Area Transport Group.

The board had started to look at outcomes emerging from the Joint Strategic Needs Assessment (JSNA) to help inform the identification of local priorities. This work was delayed by Covid-19 and information was formally published in the autumn of 2020.

Key data was presented to the area board along with findings identified through the 'Our Community Matters' local survey conducted to provide a view of local perceptions of priorities to contrast with/complement the key data.

Calne Community Area – Key JSNA findings:

- Above Wiltshire average of people over 65 admitted to hospital as a result of falls.
- 33% of 10/11yr olds obese or overweight (1 in 3 children in year 6) above Wiltshire avg.
- 11% of 0-19yr olds thought to be living in poverty.
- 45% of Energy Performance Certificates issued to homes in the area have a low efficiency rate of D-G.
- Higher than Wiltshire average rate of those admitted to hospital with an alcohol related issue.

Indicators were collected by a team of analysts from many organisations between Oct 2019 and Feb 2020.

Community Survey Results:

5 community identified priorities for Calne

- Anti-Social Behaviour and Crime - 44.1%
- Highway Infrastructure and Maintenance – 38.5%
- Climate Change and Renewable Energies – 32.3%
- Accessible positive activities for all ages – 27.55
- Community Venues and Open Spaces – 24.7%

Source: Wiltshire Council "Your Local Priorities" survey data. Total number of respondents: 356 Note percentages refer to the percentage of respondents who chose that priority

Much of this information could still be relevant but it must be considered that COVID-19 may have made an impact upon it.

Where are we now? Additional local information and the impact of COVID-19

This section is a summary of the data and feedback that has so far been received to aid our understanding of where improvement may be required.

Older People, Vulnerable Adults and Carers:

- The Joint Strategic Needs Assessment 2019-20 (JSNA) tells us that the rate of hospital admissions due to falls for people aged 65+ in Calne Community Area is higher than the Wiltshire average.
- JSNA data suggests that adult carers in the Calne community area do not have the social contact they'd like, it is noted that, many carers across the community area are also older people.
- This concern is echoed by the Survey of people living in the Calne Community Area who are over 65 years of age, undertaken by the Calne Community Area Health and Social Care Forum in autumn 2020.
- Access to positive activities is not only about the provision of activities, but also the means to travel to activities.

- Before social distancing and lockdown began, there were a number of activities and events available to local people. Some of this activity has been 're-imagined', continuing whenever possible either virtually or at permissible outdoor events. It may be important to try and assess what groups and activities plan to continue/restart when national and local restrictions allow.
- The Calne Men's Shed has been a valuable group to local people (especially, but not exclusively, older men) for a number of years. This group has continued to offer limited opportunities for people to connect during the last 2 years, but is having problems finding an appropriate permanent venue, which is likely to be detrimental to the many who will want to continue to be involved in the future.
- Feedback from vulnerable people contacted by the Wiltshire Wellbeing Hub during the 1st lockdown period in Spring 2020, noted specific concerns relating to access to medical services, and prescriptions.
- Access to GP appointments has continued to be identified as an issue through anecdotal evidence noted at Covid volunteer community support group meetings and also by members of the area board through their engagement with constituents.
- Support for vulnerable older people to access food, and the means/ability to prepare it, has been highlighted by local volunteer groups that have emerged in response to Covid-19.
- Local lunch clubs have not been in operation during lockdown period and it is not clear whether they will restart once restrictions allow, it is likely that further information about need and resources will be required.
- Calne's Memory Club has also been unable to operate during the Covid period. It is hoped that this will resume as soon as restrictions allow.
- The Older People Voices group and Calne Dementia Action Alliance group have continued to meet on an ad hoc basis, both groups play an important role in developing appropriate actions and initiatives for the community but it will want to assess how they will continue in the future.
- Development of appropriate digital literacy in older/vulnerable people who are currently not able to access appropriate equipment or learning opportunities has also been highlighted by local volunteer groups.
- Prior to March 2020 local volunteers ran a variety of successful activities and events for vulnerable adults, specifically relating to healthy activities and lifestyles. Additional activities and events have taken place since and it might be important to find out what is planned to be continued and where information is available.
- Support for vulnerable individuals to access food, and the means to prepare it, has been highlighted by local volunteer groups that have emerged during the last 2 years.
- There has also been a rise in people accessing the Calne foodbank and the organisation has developed its offer in response.
- Adults living with special educational needs and disabilities (SEND) in the Calne Community area have engaged with the area board on a number of occasions in the past. The Board is aware of some of the specific difficulties that these local people

experience in living life independently within our community. The added anxieties that have been involved in living through a pandemic are not yet fully apparent to the board and it may be important that this is assessed.

- Some adults living with SEND in the community area are supported by their parents, it has been noted that these carers are often older people who struggled more during the pandemic, as day care opportunities were halted.
- Development of appropriate digital literacy in vulnerable people/families who are currently not able to access appropriate equipment or learning opportunities.
- The importance of library support of computer use has been highlighted, especially relating to supporting local people to make applications for Universal Credit. This service was halted during the first Covid-19 lockdown and it has been noted that this left some people more vulnerable. Although the service was reintroduced early in the reopening of libraries this serves to emphasise the importance of this specific library offer.
- The Community Area is fortunate to have a Local Area Co-ordinator, who has remained very active and present throughout the Covid-19 period. This is a valued asset enabling vulnerable people living here to develop confidence and resilience through providing links and encouragement to access potential local support and activity groups and agencies.
- The JSNA data highlights fuel poverty as a problem for some people living in the area. This issue is likely to have increased due to COVID. It is known to impact particularly on older and vulnerable people and also upon travelling communities.
- JSNA data also shows that Calne has a higher rate of hospital admissions as a result of self-harm than the Wiltshire average.

Children and Young People:

Education and Training:

- IT Poverty – it was noted that, even in households where internet and devices are available, difficulties were experienced during lockdown as the demand for the shared use of devices and restrictions of bandwidth and technical knowledge caused frustration in many families where different members tried to work and access education from home.
- Calne's community literacy group (Wordfest) and local headteachers have acknowledged the importance of book/story 'ownership' in the promotion of literacy.
- It has been recognised by academic researchers like the Rowntree Foundation, that there is a link between literacy and poverty.
- Academic achievement gaps – JSNA data shows that, at the end of primary school, 67% of children in the Calne community area achieve the expected standard in reading, writing and mathematics, the average 'Attainment 8' score for the Community area is lower than the Wiltshire average. (Attainment 8 measures the achievement of a pupil across 8 qualifications).

Physical and Mental Health and Wellbeing:

- The JSNA data shows that 11% of children aged 0 - 19 in the Calne Community area are thought to be living in poverty. This is higher than the Wiltshire average of 9.4%. *(The UK average for the same period was 31% with the worst rated constituencies focussed in the major cities of London, Birmingham, Manchester and Bradford).*
- JSNA data also shows that 1 in 3 children in year 6 are found to be overweight or obese in the Calne Community Area (33% of all 10 – 11-year olds).
- Organisers, Trustees and members of the Calne 'A Place for Us' youth club for Young people living with Special Educational Needs and Disabilities have continued have reported that, with their club unable to meet throughout the pandemic, they anxiety and loneliness have been major issues for young people. At the same time, parents of young people living with SEND have said that, specific challenges involved in the lives of some of their young people and the complete lack of any usual activities, including school/youth club etc. have also resulted in additional anxiety for the wider families.
- The Local Area Youth Forum, which began to meet during the pandemic has noted the following issues of concern:
 - Ongoing relevant youth engagement
 - Vulnerability to drugs, alcohol and concerns about 'County Lines'.
 - Positive activities – identified with young people not for them
 - Access to appropriate advice, guidance, mentoring and counselling

Community Resilience and Minority Groups:

- Community discussions at Area Board meetings and at local meetings such as the Health and Social Care Forum, Covid Response Volunteer groups, Local Area Youth forum have highlighted areas of concern that may impact upon the whole community but specifically on those living in the community who are termed as being minority groups.
- Some of those challenges, especially around the isolation of vulnerable people and the ability for some to access basics such as appropriate housing, transport, food, clothing, fuel and information technology predate the Covid-19 pandemic, evident through the pre-existence of groups, initiatives and projects designed to address the various issues.
- 2020/21 has amplified challenges making them more visible and of more importance to more people across the community area.
- In addition, there is concern that the number of local people who might be expected to struggle and experience unequal access to various basic requirements and opportunities is expected to grow as a result of the economic impact of Covid-19. The following provides details of the current issues identified at the various community discussions:
 - **Food Poverty:** *(ability to afford food and knowledge, skills and means to achieve a healthy diet).*
Evidenced by the increase in demand reported by Calne Foodbank and the uptake in offers of ready prepared meals by various local volunteer organisations including 'Calne Dinners'.

- **IT poverty:** *(Access to advice and guidance to facilitate digital literacy. The ability to afford appropriate equipment and adequate broadband).*

Library support of computer use – especially related to applications for Universal Credit – was halted during the Covid lockdown, leaving some people without access to support, this service was reintroduced early in the re-opening of libraries and serves to emphasise the importance of this specific library offer.

It was also noted that even in households where internet and devices were available, difficulties during lockdown were experienced as the demand for shared use devices and restrictions of bandwidth and technical knowledge caused frustration in many families where different members tried to work and access education from home.

- **Fuel Poverty:** *(A household is said to be **fuel** poor if it has above-average energy costs, and if paying those costs would push it below the **poverty** line as far as its remaining income was concerned – issues that may exasperate fuel poverty may include – poor insulation, reliance on uneconomic appliances).*

Anecdotal evidence from volunteers and professionals engaging with local people (especially older and vulnerable adults) suggest that there is a broad issue of fuel poverty in the area. Safe and Warm Wiltshire have not yet engaged in this process locally, but it was noted that their initiatives link closely to this issue and they may be able to help assess the level and nature of this issue in the community area.

- It is noted that some longstanding support organisations had not been able to provide full services during parts of the crisis and that some were still operating at a reduced level.
- However, the whole community had learnt new ways to work together, new volunteer support groups (with new skills and ideas) had emerged across the area in different shapes and sizes to respond most appropriately (and vitally) to the individual needs of the locality they were serving.
- New ways of working together have developed across organisation and group boundaries focussing more intently on the services they were delivered jointly and paying less regard to who had the biggest logo on the poster!

Community Safety:

- JSNA data shows that levels of anti-social behaviour, violent crime and domestic abuse in the Calne Community Area were low and below the Wiltshire average at the time they were captured.
- Crime figures have been relatively low through the pandemic; however, it is anticipated that this may rise as COVID -19 restrictions are lifted. Additionally, there is a suggestion that if debt and unemployment continue to rise, this may also lead to an increase.
- There is a perception that ASB has increased but the police report that although there have been a few incidents, it does not represent a significant rise in incidents and may be put down to the seasonal improvements in the weather and the relaxation of lockdown restrictions. The lack of indoor/organised youth clubs/activities or after school clubs may not have helped this situation.

- National reports suggest a rise in domestic abuse during the phases of lockdown associated with the Covid-19 pandemic, it may be important to find more recent information for the Calne area.
- The JSNA also shows the rate of alcohol related hospital admissions in the Calne Community Area was 1,944 per 100,000 persons. This is higher than the rate for Wiltshire of 1,827 per 100,000. It has been reported that alcohol consumption has increased during 2020/21 and it may be important to consider how this might impact on local statistics.
- As Lockdown restrictions lift the police have experienced more calls.
- Police colleagues have said that local workload has very much focussed upon issues around Mental Health, Domestic Violence and Modern Slavery (to be found in nail bars, car wash, rural businesses for example). There is a full time Mental Health worker in the control room
- A major concern currently being concentrated upon locally involves safeguarding vulnerable adults and children, particularly those who are at risk of exploitation from 'County Lines'.
- Covid restriction compliance in the community area has been good and the issue of warnings and fines has been low.

Economy:

- Latest statistics from the ONS show a steady increase in the numbers of people claiming Universal Credit in the area. There were almost double the number of households in Feb 2021 (1,523) compared with Feb 2020 (868).
- The average estimated personal loan amount per person for those in Calne Community Area is £1,028.60, which is higher than the Wiltshire average of £796.23. However, it is unclear if this is because they can afford to manage a loan or if there are financial challenges.
- The Citizens Advice Bureau (CAB) report that 'help with debt' has become their number one issue with an increasing number of people unable to pay their household bills. Figures from Feb 2021 indicate that nearly two thirds of those employed who are struggling with debt are on zero hours contracts or agency work.
- CAB also note that housing enquiries have risen considerably and particularly for those in privately rented accommodation.
- The local business survey carried out during the first lockdown showed that the loss of business was hurting but through innovation and creativity, most have survived quite well. However, some have fallen through the government support gap and have struggled including self-employed, farmers and new businesses.
- Many pubs have not reopened as they deem it to not be financially viable to do so.
- Public transport is an issue in more rural parts of the area and has an impact upon employment opportunities, especially for younger people and those living on low incomes.

- A fresh look at access and transport in rural communities may be required and this links to loneliness and isolation as well as employment

Environment:

- There are a number of thriving environmentally focussed community action groups in the Calne area, some of which have worked closely with the Area Board to consider environmental concerns and to initiate projects to encourage and promote the local environment.
- 'Sustainable Calne' is a community group that has developed to embrace all of the local action groups, with a focus on addressing climate change issues and providing 'inspirational opportunities to celebrate and appreciate the natural world including learning about, caring for and enjoying our local environment by joining together with local and national organisations'.
- The Sustrans North Wilts River Route (National Cycle Route 403) runs through the community area providing significant opportunities for off road/car free travel. Wiltshire Council is collaborating with Sustainable Calne to undertake a non-statutory survey of the route with a view to considering how the route can be provided sustainably into the future.
- Calne has one Air Quality Management Area (AQMA) the management group has developed an action plan which has previously developed local projects aimed at improving air quality, including tree planting initiatives, 'Beat the Street' community walking/cycling to work/school initiative.
- 45% of Energy Performance Certificates issued to homes in the Calne Community Area have a rating of D-G (low efficiency). Meeting national energy performance targets during the next thirty years will be a considerable drain on household resources but could also provide major employment benefits locally.
- A reduction in travel has occurred as a result of more people working from home due to the pandemic. This should be encouraged where practical as well as the provision of local employment opportunities especially for young people
- There are various national and local schemes that are run at different times to help us reach our 2030 climate change targets, these could be promoted and supported more in the community area

Housing:

- In November 2019, there was local demand for 149 affordable homes in the Calne community area.
- Between 2016 and 2019, 684 new homes and 187 new affordable homes were completed in the area and 1,605 new homes are planned in the period to 2026.
- Local Parishes have reported concerns that young adults growing up in the area and lower income groups, especially in more rural settlements, find it increasingly difficult to afford to rent or purchase.
- This may result in a negative impact upon community identity and wellbeing for an increasingly ageing population who are becoming physically isolated from their extended family.

- This situation may be further inflamed as local and national trends appear to show that there is currently a trend for people living in major cities nationally to 'move to the countryside'.
- The environmental performance of housing will need to be developed to improve health for all age groups and to help meet the Carbon targets that have been set.
- As the national restriction on evictions is lifted, concerns exist about the impact on local people.

Transport:

- Between 2012-2017, was an estimated 12.7% increase in traffic flow on roads in the Calne community area.
- The average morning peak (7am-9am) traffic speed on local A-roads is 35.7mph
- The Link scheme has been very limited in what it can offer during the pandemic. The organisation is reliant upon volunteers and most of these are elderly themselves. There is a need to recruit younger drivers.
- The Calne CATG (Community Area Transport Group) continues to develop road safety schemes and an area board working group exists with aims to develop a joined-up cycle network in the town and reaching out into the wider community area.

Members of the previous area board discussed and fed into the progress of this status update at various community discussion groups held during 2020 and also, specifically at the Area Board meetings held in September and December 2020 and March 2021 the main concerns they identified for further investigation were as follows:

1. **Young people** - Mental health & wellbeing and positive activities
2. **Older People** – Mental health, isolation and access to services
3. **Vulnerable individuals and families** – development of ongoing support
4. **SEND young people** - health & wellbeing and positive activities +parental challenges

It should be noted that the focus of the area board in previous discussions has been concentrated upon young people.

Members of the current area board may review information within the status report and amend these priorities if they see fit. The following priorities have also emerged for further consideration and inclusion/investigation:

5. **Environment** – addressing climate change targets
6. **The Local Economy** - promotion of local sustainable business and also of opportunities and support for the economically vulnerable.
7. **Community Resilience** – cross community area communication and co-operation

A summary of key issues raised so far can be found at the end of this report.

What are we going to do now?

It is important that this process is as inclusive as possible with special attention on ensuring that the villages and minority groups have equal opportunity to feed into this report and the subsequent addressing of community priorities.

It is recognised that not all issues have been captured within this update and that a lot of work will be undertaken independently by different groups and organisations. This report is a snapshot within that process.

All information contained in this report is backed by either hard evidence or anecdotal narrative provided by people working, volunteering, going to school and/or living within the community area. The fuller picture will evolve over time especially when the full impact of COVID-19 is realised regionally and nationally.

While some of the identified issues of concern are more significant to local people considered to be vulnerable; other issues are relevant to everyone living in the community area.

Emerging issues may cut across the different themes identified to help construct an image of the current situation. As such some issues may be replicated under different areas of concern.

While many of the issues for concern have become more visible during the Covid response period, they are not all considered to be exclusive to the pandemic.

This document is organic and there will be further opportunities for those who have not yet engaged to do so.

What is clear is that there are some clear issues of concern in the community, some people need more support than others and we can provide the best response possible by working together to develop and progress actions collaboratively.

How local actions will be supported

The local response within the Calne Community Area is one of co-production recognising that to rebuild our communities, it is important that we work together, sharing information and resources where appropriate.

Calne Area Board covers the whole community area and is responsible for the production and management of this document. The board links local delivery to Wiltshire Council, police, health and other partners. It is an accountable body with influence and powers. It has its own funding to help support local initiatives.

The Area Board will produce its own work plan to show what actions it can take as one of the partners to help address the issues raised by the community and captured in this report.

Calne Area Board will receive regular updates around its own work plan of actions that will support and contribute to the local priorities.

What are the Next Steps?

- Calne Area Board is asked to consider and approve this report in line with the recommendations outlined in the associated Area Board report and agenda.
- Those who have not yet had an opportunity to contribute will be invited to do so.
- An outline Area Board work plan will be presented to a future AB business meeting.
- The Community Engagement Manager will engage with partners so they might understand the report and consider how they may assist in addressing local priorities.
- Updates on the work plan will be taken to future area board meetings

Emerging issues as identified by the community and supporting data.

Issue	Possible actions (where identified)	Key supporting evidence source
Links between poverty and literacy	<p>Identify, support and promote initiatives being developed locally regionally and nationally to support young people and families who are likely to be negatively impacted by a widening academic achievement gap.</p> <p>Explore opportunities to improve access to IT equipment and broadband for all young people and especially those living in economically vulnerable households.</p> <p>Promote literacy, book ownership and the love of stories.</p> <p>Maintain regular communication with the school and encourage/support their recovery curriculum and transition schemes.</p>	Youth focussed Area Board, Community Youth Discussions, feedback from detached Youth sessions and engagement with School Citizenship Students specific local groups and headteachers.
Provision of joined up, relevant youth support, guidance and activities.	<p>Develop new opportunities to provide a combination of ongoing street based/café style youth work providing support, signposting, mentoring.</p> <p>Encourage and support relevant activities for young people, especially during school holidays and at times of locally recognised anxiety.</p> <p>Develop links between local youth providers and encourage their ongoing conversations, training and development especially to new approaches to youth work, safeguarding and funding opportunities.</p>	Youth focussed Area Board, Community Youth Discussions, feedback from detached Youth sessions and engagement with School Citizenship Students specific local groups and headteachers.

<p>Listening to young people.</p>	<p>Discuss and develop a new, locally relevant forum, not necessarily aligned to the community area and not necessarily requiring young people to sit in a meeting.</p> <p>Develop new approaches to engage with young people, through street-based youth work, schools and technology etc.</p> <p>Encourage partners to adopt a common method of engagement (e.g. one cross agency youth survey).</p> <p>Develop joint working and share resources.</p> <p>Focus on needs and development opportunities</p>	<p>Youth focussed Area Board, Community Youth Discussions, feedback from detached Youth sessions and engagement with School Citizenship Students specific local groups and headteachers.</p>
<p>Social Isolation and access to activities for Older and Vulnerable people</p>	<p>Encourage, support and promote positive/accessible activities.</p>	<p>JSNA data/Calne Health and Social Care Forum/Calne Covid-19 volunteer support groups, Older People/Carer Champion.</p>
<p>IT poverty - Access to and support with IT for older/younger people, vulnerable adults (including economically vulnerable).</p>		<p>Older People Carer Voices group, Health and Wellbeing group, Older Peoples survey and discussions at Area Board/links to volunteers groups</p>
<p>Access to transport for Older/Younger people and vulnerable adults(including economically vulnerable).</p>		<p>Older People Carer Voices group, Area Youth Forum, Older Peoples survey.</p>
<p>Access to Medical services</p>	<p>Partnership working and communication with local surgeries</p>	<p>Discussions with partners, Calne Health and Social Care Forum/Calne Covid-19 volunteer support groups, Older People/Carer Champion.</p>
<p>Above Wiltshire average of people over 65 admitted to hospital as a result of falls.</p>		<p>JSNA data</p>

Support and development of the Men's Shed is needed.		Health and Social Care Forum, Older People's Voices group.
33% of 10/11yr olds obese or overweight (1 in 3 children in year 6) above Wiltshire avg.		JSNA data
11% of 0-19yr olds thought to be living in poverty.		JSNA data
45% of Energy Performance Certificates issued to homes in the area have a low efficiency rate of D-G.		JSNA data
Higher than Wiltshire average rate of those admitted to hospital with an alcohol related issue.		JSNA data
Perceptions of Anti-Social Behaviour and Crime	Develop and promote ongoing conversations between parish reps/local residents and Wiltshire Police.	Community Survey Results 2019, JSNA data
Highway Infrastructure and Maintenance		Community Survey Results 2019
Climate Change and Renewable Energies		Community Survey Results 2019, JSNA data, Sustainable Calne group
Community Venues and Open Spaces		Community Survey Results 2019
Personal debt and financial challenges are increasing rapidly		Office of National Statistics, JSNA data
Transport is very difficult for non-car owners.		All partner discussions
Link schemes do not have enough drivers		Link Schemes; Covid Support group conversations, Calne Health and Social Care Forum.
Need to encourage/develop safer cycle routes across the community area.		Sustainable Calne, Calne Transport Strategy group, Calne Air Quality Management Group

Encouraging/enabling walking in the Calne community area		Calne Air Quality management Group.
Need for more environmental housing with reduced carbon levels.		JSNA data and environmental groups
Challenge to achieve energy performance targets and climate change targets in an affordable way		JSNA data and environmental groups
Support and promotion of businesses affected by COVID-19.		Local Businesses and community discussions
Promotion of High Streets and Local Businesses		Local Businesses and community discussions
Seek to reduce the number of motor vehicles that pass through the Calne AQMA.		Calne Air Quality Action Plan, Calne Area Transport.
Promote Clean Vehicle Use in the Community Area		Calne Air Quality Action Plan
Promote walking for local journeys to School/work		Calne Air Quality Action Plan
Tree Planting Schemes in the Calne Air Quality Management Area		Calne Air Quality Action Plan
Food Poverty		Covid 19 Volunteer groups, Area Board discussions
Fuel Poverty		Covid 19 Volunteer groups, Area Board discussions

Jane Vaughan - Calne Community Engagement Manager
Jane.vaughan@wiltshire.gov.uk